

Jessica L. Stabler, Esq.

14487 S. Boulder Crest Dr. • Herriman, Utah 84096
(801)230-4660 • jessica.stabler@gmail.com

SUMMARY

- Web Developer in Herriman Utah.
- Earned Bachelor of Science degree by the age of 19.
- Achieved a 3.5 grade point average while working 40 hours per week.
- **Experience in front-end web development.**

EDUCATION

University of Utah, Salt Lake City, Utah
Web Coding Bootcamp Program, Currently Enrolled

Washburn University School of Law, Topeka, Kansas
Juris Doctor, May 2012

- Washburn Law Merit Scholarship, which covered 90% of tuition from 2009-2012.
- Negotiation Competition Team, Member 2010-2012
Fourth place, National Competition (competed against 224 teams from 116 schools), 2012
- National Order of Barristers inductee
- Study Abroad, Oxford University, St. Edmund Hall, Oxford, England, Summer 2011

University of Utah, Salt Lake City, Utah
Bachelor of Science in Political Science, May 2008

- New Century Merit Scholarship, which covered 80% of tuition from 2006-2008.
- Employed forty hours or more per week while attending school full-time.

ITINERIS Early College High School, West Jordan, Utah
Associate of Science and High School Diploma, May 2006

- Dean's List
- Highly competitive biotechnology school which is funded by the Bill & Melinda Gates Foundation for high school students who excel in math and science.
- Earned Associate of Science degree during high school.

EXPERIENCE

American Express, Salt Lake City, Utah

Platinum Card Unit Customer Engagement Network Specialist, 2015-2021

- Build rapport with cardmembers while assisting them with account needs.
- Recognize cardmembers needs and find a card product to suit those needs.
- Coached in two new hire classes and coached for the Financial Relief Program.

American Express, Salt Lake City, Utah

Fraud Specialist, 2013 to 2015

- Utilizing fraud management techniques to identify possible fraudulent situations and minimize the potential loss to American Express by gathering and analyzing pertinent data to determine the appropriate course of action.
- Handle outbound and inbound calls on accounts while maintaining a professional working relationship between American Express and our cardmembers.
- Counseling fraud victims, performing identity restoration and victim case management.
- Communicate and escalate complaint issues of significant compliance concern through the ICARE system.